

# Dependable Power Limited

Formerly known as Appleby Engineering Limited

[www.dependablepower.co.nz](http://www.dependablepower.co.nz)



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## Warranty Program

The obligation of Dependable Power Ltd to repair or replace is subject to the following duration and scope of warranty

### Duration of Warranty

12 months from the date of commissioning OR 1,000 operating hours (Genset) whichever comes first.

### Scope of Warranty

Within the first Twelve (12) months from the date of commissioning, Dependable Power Ltd liability will cover only the following:

1. Substitution of parts, or the repair of these parts: failed part(s) may be repaired (if more feasible to do so) rather than replaced, at the discretion of the technical department of Dependable Power Ltd.
2. Dependable Power Ltd is not liable for any other claims and / or obligation arising from the warranty, including expenses, damages, direct or indirect losses, derived from the use of the products provided by Dependable Power Ltd.
3. The warranty period will expire automatically at the end of Twelve (12) months from the date of commissioning OR 1,000 operating hours and is considered null and void when any of the following conditions is verified by Dependable Power Ltd:
  - a. Modification of or change to the arrangement of the instrument(s) and equipment supplied by Dependable Power Ltd including wire connections. Any such changes as described above not expressly approved or authorized by Dependable Power Ltd renders the Warranty null and void.
  - b. Use of unsuitable fuel, coolant or lubricants
  - c. Mishandling and / or use of the equipment under situations or conditions not designed for the equipment under warranty.
  - d. Repairs carried out by unauthorized personnel and / or use of non-original OEM spare parts
  - e. Impact, fire or other incidents caused by accidents, or negligence.
  - f. The appropriate maintenance of batteries and accessories are not taken according to the requirements.
4. The warranty does not apply in cases of damage due to normal wear and tear.
5. Dependable Power Ltd shall have exclusive authorization to carry out service repairs falling within the scope of the warranty described.
6. No Claims or refund of any payments will be entertained.